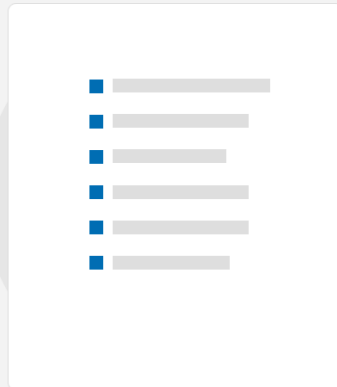# 7 Tips To Deal With Negative Mobile App Reviews

Nobody likes to get a bad online review. Of course, it is sad to see a stream of 1-star ratings and comments in the app store or google play store.

https://apptraitsolutions.blogspot.com/2018/12/how-to-respond-to-negative-reviews-on.html

- [ ] Make a quick formal apology
- [ ] Reusable Code
- [ ] Don't make excuses
- [ ] Look at the positive in the negative
- [ ] Do not entertain trolls
- [ ] Encourage positive reviews
- [ ] Improve your product