Remote Work: The Day One Checklist

A remote contractor needs to be able to hit the ground running. Though in-house hires are often given multiple days of orientation briefings, a remote contractor is expected to take an assignment and get to work right away.



Job Specifications

What is the deliverable?
In what format must it be delivered?
By what method roust it be delivered?
What functions/features/style must the deliverable contain?
Are there examples that help illustrate what the client wants?
What is the deadline? Are there milestone deadlines?
Who will evaluate your work, and by what criteria?
Communications

Communications
Who is your contact for technical questions?
Who is your contact for work/management questions?
What is the best method of contact?
Backup method?
What is the expected turnaround time on communications issues, and Can you specify urgency?
What is the employer's basic expectation? (Daly email repot, weekly check-in?)

Collaboration

- Who will be working with? Whose work will affect yours, and vice versa?
- How do you Coordinate with them? HOW much availability what kind Of turnaround can be expected?

Technology & Access

- What software do you need to Create the deliverable. or do the work?
- Do you have needed access to client's proprietary software site?
- Do you require training from the Client on any aspect of tech or access?
- Do you have access necessary to deliver your work?
- Are there third-party add-ons, and where is the help documentation?
- Are there platform issues? (Mac to PC, windows to Linux. etc.)

Crisis Management

What's the procedure for:

- Technical problems/failures on the your end?
- Technical problems/failures on the employers end?
- A sudden change in your ability to deliver?
- A sudden change in what the client needs delivered?

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