

# The 4M Of IT Infrastructure

ITCube offers integrated set of services that deliver flexibility, faster ROI, proactive monitoring & management of large-scale mission critical infrastructure for SMEs.



## SERVICE OFFERINGS

- ☐ SERVER MANAGEMENT
  - ☐ Operating System Support
  - ☐ User Management
  - ☐ Log Management
  - ☐ Backup Management
  - ☐ Disk Space Management
- ☐ SECURITY MANAGEMENT
  - ☐ Firewall configuration management
  - ☐ Antivirus
  - ☐ Performance Management
  - ☐ Data Leakage prevention
  - ☐ Vulnerability Assessment
- ☐ NETWORK MANAGEMENT
  - ☐ Maintain up-to-date Network Diagram
  - ☐ Routing Configurations
  - ☐ Port Configuration

☐ Bandwidth/Performance optimization

☐ Policy configuration

☐ DESKTOP MANAGEMENT

☐ Initial configuration & deployment

☐ Remote system installation

☐ Software updating & management

☐ Asset tracking and security

☐ Fault notification and recovery

## KEY CAPABILITIES

☐ Software & Application

☐ OS Management

☐ E-mail Management

☐ Patch Management

☐ Deployment Service

☐ Migration Service

☐ Hardware & Network

☐ Server Management

☐ Desktop Support

☐ Network Management

☐ Value Added Services

☐ Help-desk Services

☐ Asset Management

☐ Risk Assessment

☐ L1, L2, L3 support

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