

HR Trends in 2020

Key takeaways for hr professionals



AI AND HUMANS COMPLEMENT EACH OTHER

- ☐ Contrary to early concerns, the presence of AI doesn't devalue human work. Rather, AI allows human work to be more focused and strategic.

VIRTUAL AND AUGMENTED REALITY AIDS RECRUITING AND TRAINING

- ☐ Companies will leverage virtual and augmented reality to improve recruiting and training efforts.

THE EMPLOYEE EXPERIENCE BOOM CONTINUES

- ☐ The employee experience will continue to play a pivotal Role as companies seek to drive engagement and position Themselves as employee-centric attract talent

HR OFFERS GUIDANCE

- ☐ Rather than merely providing data for practitioners look at. HR will move toward guiding businesses to successful outcomes across key spheres of influence.

MILLENNIALS AND GEN Z SHOW INTEREST IN THE GIG ECONOMY

- ☐ More than 8 in 10 millennial and Gen Z workers are interested in working as freelancers part- or full-time.

INTEGRATION PLAYS A KEY ROLE



With so many applications used across the employee lifecycle, companies will emphasize integrations in order to break down silos and facilitate seamless data sharing.

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