User Center Design Process



Investigate

- [ ] Learn about stakeholders
  - [ ] Identify users and stakeholders
- [ ] Discover goals and needs
  - [ ] What are the requirements
- [ ] How is it done now?
- [ ] What is wanted?
- [ ] What else has been tried?
- [ ] Is there already another solution?

Ideate

- [ ] Generate lots of ideas
- [ ] Grasp issues and potential solutions

Prototype

- [ ] Produce something tangible
- [ ] Identify Challenges
- [ ] Uncover subtleties

Evaluate

- [ ] Discover problems
  - [ ] Did we build the right thing?
  - [ ] Did we biuld it right?
- [ ] Asses progress
- [ ] Determine next steps

Produce

- [ ] Build final product
- [ ] Ramp up marketing, support
  - [ ] Software architecture
  - [ ] Programming, building
  - [ ] Manufacturing
  - [ ] Help systems
  - [ ] Manuals
  - [ ] Marketing
  - [ ] Branding
  - [ ] Distribution

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