

# 25 Positive Statements to Use in Customer Service



- ☐ 1. I definitely will make sure that it gets sorted...
- ☐ 2. I absolutely agree with you...
- ☐ 3. I can certainly help you...
- ☐ 4. That is exactly right...
- ☐ 5. I completely agree with you...
- ☐ 6. I will quickly run through this with you...
- ☐ 7. That is a fantastic alternative...
- ☐ 8. Great news!
- ☐ 9. Marvellous choice...
- ☐ 10. That is an excellent suggestion...
- ☐ 11. I hope you enjoy your...
- ☐ 12. Splendid! All that is left to do now...
- ☐ 13. Yes, it is essential that you...
- ☐ 14. It is a very generous offer...
- ☐ 15. I can highly recommend...
- ☐ 16. Thanks, we aim to provide a friendly service...
- ☐ 17. That's certainly impressive, Mrs Smith...
- ☐ 18. That it is an interesting idea...

- ☐ 19. Brilliant! i'm glad we are on the same page...
- ☐ 20. Yes, it is an exciting prospect...
- ☐ 21. I think that it's a terrific option...
- ☐ 22. That is absolutely fascinating...
- ☐ 23. You certainly are an expert on this...
- ☐ 24. That is personally my favourite option...
- ☐ 25. It would definitely be ideal, considering your situation...

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